



## Call When Home Policy *(Required)*

### Call When Home Agreement

The safety of your pets is our primary concern. We do everything in our abilities to ensure their safety. If your trip is delayed for any reason, please contact us immediately so we can make accommodations. A last minute convenience fee will be assessed if we are not given ample notice. We believe that your pets need to be visited the number of times agreed upon during the day.

While we certainly anticipate that you will be arriving home on the date you provide to us, we understand that there will occasionally be circumstances beyond your control that will prevent you from returning on the indicated date. If this happens, please call us and we will absolutely extend past the predetermined visits to care for your pets.

That said, we ask that you call us when you arrive home. We will also leave a small note reminding you to call. This covers an unforeseen event in which you do not arrive home and cannot notify us of this situation.

**IF WE DO NOT HEAR FROM YOU ON YOUR ARRIVAL DATE, WE WILL ATTEMPT TO CONTACT YOU. IF YOU ARE UNREACHABLE, WE WILL AUTOMATICALLY EXTEND YOUR VISITS TO ENSURE THE SAFETY AND WELFARE OF YOUR PETS. IF WE ARRIVE AT YOUR HOME, AND YOU ARE EITHER AT HOME OR HAVE ARRANGED FOR OTHER CARE FOR YOUR PETS; WE WILL CHARGE YOU FOR AN EXTRA VISIT AND ANY OTHER CHARGES THAT MIGHT APPLY.**

I understand and fully agree with this policy, and will assume all liability from charges arising from this policy.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_